

## Frequently Asked Questions....

### What should I wear?

Wear comfortable flexible clothing such as sweat / track pants and a sweatshirt or jacket. Don't forget your gloves or mittens, helmets are optional.

### What if I miss a class?

Make up classes are available every week. Simply choose another class time that will fit your schedule and check in at the registration desk. Classes must be made up within the semester.

### How will I know when it is time to move up in level?

Our Learn to Skate Program offers a continuous learning style in which skaters are evaluated and moved at their own pace. When you are ready to advance in level your instructor will submit an evaluation form and you will receive your badge at the registration table. You will advance to the next level at your next class. On average most skaters complete one level every 8-10 weeks. Skaters who practice more progress faster, so use the public skating passes included.

### What is your refund policy?

We do not offer refunds for Learn to Skate classes. Should you choose to withdraw from classes, a rink credit will be issued for the remaining classes minus a \$20.00 service charge. The credit may be used for any service the rink provides. You must submit a letter of withdraw with the effective date to Jessie Stoops, Skating Director.

### Who do I contact if I have more questions or would like more information?

Learntoskate@oilersicecenter.net

## Enrollment Information

\*You must be a member of Learn to Skate USA to enroll in our Learn To Skate program. The membership fee is \$16. (renewal July 1st). Log on to [www.learntoskateusa.com](http://www.learntoskateusa.com) and click on the sign up button. Once you have registered please bring a copy of your registration to class with you so we can complete the process and get you enrolled under the Oilers Ice Center Skating school program.



## Skate to a brighter future

The lessons learned in ice skating are also lessons in life. The confidence and joy you see your kids gain today will become the greatness your kids achieve in the world tomorrow.



